



# WOKINGHAM BOROUGH COUNCIL

A Meeting of the **OVERVIEW AND SCRUTINY  
MANAGEMENT COMMITTEE** will be held in David Hicks 1  
- Civic Offices, Shute End, Wokingham RG40 1BN on  
**WEDNESDAY 15 MARCH 2023 AT 7.00 PM**

Susan Parsonage  
Chief Executive  
Published on 7 March 2023

The role of Overview and Scrutiny is to provide independent “critical friend” challenge and to work with the Council’s Executive and other public service providers for the benefit of the public. The Committee considers submissions from a range of sources and reaches conclusions based on the weight of evidence – not on party political grounds.

Note: Non-Committee Members and members of the public are welcome to attend the meeting or participate in the meeting virtually, in line with the Council’s Constitution. If you wish to participate either in person or virtually via Microsoft Teams, please contact Democratic Services. The meeting can also be viewed live using the following link:

<https://youtube.com/live/diDgxuPNrOc?feature=share>

This meeting may be filmed for inclusion on the Council’s website. Please note that other people may film, record, tweet or blog from this meeting. The use of these images or recordings is not under the Council’s control.

<b>Our Vision</b>
<b><i>A great place to live, learn, work and grow and a great place to do business</i></b>
<b>Enriching Lives</b>
<ul style="list-style-type: none"> <li>• Champion excellent education and enable our children and young people to achieve their full potential, regardless of their background.</li> <li>• Support our residents to lead happy, healthy lives and provide access to good leisure facilities to enable healthy choices for everyone.</li> <li>• Engage and empower our communities through arts and culture and create a sense of identity for the Borough which people feel part of.</li> <li>• Support growth in our local economy and help to build business.</li> </ul>
<b>Providing Safe and Strong Communities</b>
<ul style="list-style-type: none"> <li>• Protect and safeguard our children, young and vulnerable people.</li> <li>• Offer quality care and support, at the right time, to reduce the need for long term care.</li> <li>• Nurture our communities: enabling them to thrive and families to flourish.</li> <li>• Ensure our Borough and communities remain safe for all.</li> </ul>
<b>Enjoying a Clean and Green Borough</b>
<ul style="list-style-type: none"> <li>• Play as full a role as possible to achieve a carbon neutral Borough, sustainable for the future.</li> <li>• Protect our Borough, keep it clean and enhance our green areas for people to enjoy.</li> <li>• Reduce our waste, promote re-use, increase recycling and improve biodiversity.</li> <li>• Connect our parks and open spaces with green cycleways.</li> </ul>
<b>Delivering the Right Homes in the Right Places</b>
<ul style="list-style-type: none"> <li>• Offer quality, affordable, sustainable homes fit for the future.</li> <li>• Ensure the right infrastructure is in place, early, to support and enable our Borough to grow.</li> <li>• Protect our unique places and preserve our natural environment.</li> <li>• Help with your housing needs and support people, where it is needed most, to live independently in their own homes.</li> </ul>
<b>Keeping the Borough Moving</b>
<ul style="list-style-type: none"> <li>• Maintain and improve our roads, footpaths and cycleways.</li> <li>• Tackle traffic congestion and minimise delays and disruptions.</li> <li>• Enable safe and sustainable travel around the Borough with good transport infrastructure.</li> <li>• Promote healthy alternative travel options and support our partners in offering affordable, accessible public transport with good transport links.</li> </ul>
<b>Changing the Way We Work for You</b>
<ul style="list-style-type: none"> <li>• Be relentlessly customer focussed.</li> <li>• Work with our partners to provide efficient, effective, joined up services which are focussed around our customers.</li> <li>• Communicate better with customers, owning issues, updating on progress and responding appropriately as well as promoting what is happening in our Borough.</li> <li>• Drive innovative, digital ways of working that will connect our communities, businesses and customers to our services in a way that suits their needs.</li> </ul>
<b>Be the Best We Can Be</b>
<ul style="list-style-type: none"> <li>• Be an organisation that values and invests in all our colleagues and is seen as an employer of choice.</li> <li>• Embed a culture that supports ambition, promotes empowerment and develops new ways of working.</li> <li>• Use our governance and scrutiny structures to support a learning and continuous improvement approach to the way we do business.</li> <li>• Be a commercial council that is innovative, whilst being inclusive, in its approach with a clear focus on being financially resilient.</li> <li>• Maximise opportunities to secure funding and investment for the Borough.</li> <li>• Establish a renewed vision for the Borough with clear aspirations.</li> </ul>

## MEMBERSHIP OF THE OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE

### Councillors

Jim Frewin (Chair)

Andy Croy  
Norman Jorgensen  
Stuart Munro

Andrew Mickleburgh (Vice-Chair)

Peter Dennis  
Pauline Jorgensen  
Alison Swaddle

David Cornish

Graham Howe  
Adrian Mather

### Substitutes

Gary Cowan  
Morag Malvern  
Beth Rowland  
Bill Soane

Michael Firmager  
Charles Margetts  
Rachelle Shepherd-DuBey

Chris Johnson  
Alistair Neal  
Wayne Smith

ITEM NO.	WARD	SUBJECT	PAGE NO.
1.		<b>APOLOGIES</b> To receive any apologies for absence.	
2.		<b>MINUTES OF PREVIOUS MEETING</b> To confirm the Minutes of the Meeting held on 22 February 2023.	5 - 12
3.		<b>DECLARATION OF INTEREST</b> To receive any declarations of interest.	
4.		<b>PUBLIC QUESTION TIME</b> To answer any public questions. A period of 30 minutes will be allowed for members of the public to ask questions submitted under notice. The Council welcomes questions from members of the public about the work of this Committee.  Subject to meeting certain timescales, questions can relate to general issues concerned with the work of the Committee or an item which is on the Agenda for this meeting. For full details of the procedure for submitting questions please contact the Democratic Services Section on the numbers given below or go to <a href="http://www.wokingham.gov.uk/publicquestions">www.wokingham.gov.uk/publicquestions</a>	
5.		<b>MEMBER QUESTION TIME</b> To answer any Member questions.	
6.	None Specific	<b>Q3 22/23 CORPORATE PERFORMANCE MONITORING REPORT</b> To scrutinise the Q3 Corporate Performance Management Report.	13 - 58

7.	None Specific	<b>EQUALITY PLAN UPDATE</b> To scrutinise the annual update on the Council's Equality Plan.	<b>59 - 72</b>
8.	None Specific	<b>CUSTOMER EXPERIENCE STRATEGY - DRAFT</b> To consider and comment on the Council's draft Customer Experience Strategy.	<b>73 - 88</b>
9.		<b>BIODIVERSITY NET GAIN PILOT PROJECT</b> To consider proposals for a Biodiversity Net Gain Pilot project which will deliver ecological improvements at the project site.	<b>To Follow</b>
10.	None Specific	<b>O&amp;S WORK PROGRAMMES 2023/24</b> To consider and confirm the Work Programmes for the Overview and Scrutiny Committees for 2023/24.	<b>89 - 102</b>
11.	None Specific	<b>CONSIDERATION OF THE CURRENT EXECUTIVE FORWARD PROGRAMME</b> To consider the current published version of the Executive Forward Programme.	<b>103 - 114</b>
12.	None Specific	<b>O&amp;S FORWARD PROGRAMMES 2022/23</b> To consider the Forward Programmes for the Overview and Scrutiny Committees for the remainder of 2022/23.	<b>115 - 122</b>
13.	None Specific	<b>ACTION TRACKER</b> To consider the regular Action Tracker report.	<b>123 - 126</b>

**Any other items which the Chairman decides are urgent**

A Supplementary Agenda will be issued by the Chief Executive if there are any other items to consider under this heading.

**CONTACT OFFICER**

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